



Press Release

For Immediate Release

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Invores Systems Appoints Vice President of Engineering

LONG ISLAND, New York – November 15, 2003 – Invores Systems, Inc. introduces Daniel D. Evans as its new Vice President of Engineering. “Dan brings to Invores a level of expertise in VoiceXML and interactive voice solutions that is not common in the industry. We are extremely pleased that he has joined our team and are looking forward to the positive impact he will have on the innovative products we will be announcing shortly,” comments Tom Multer, President of Invores.

Dan has more than 25 years experience in all phases of data processing, and hands-on software development. Most recently, Dan was a Software Product Development Manager for Nortel Networks. He developed Nortel’s implementation of Call Control Extensible Markup Language (CCXML) and was Nortel’s representative to the World Wide Web Consortium (W3C), and participated in the Voice Browser Working Group on the development of VoiceXML2.0, and the Call Control sub-group, developing CCXML. Dan is also responsible for the development of PeriProducer, a Call Center Magazine Product of the Year visual programming development tool for building Interactive Voice Response applications. He managed and participated in the



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development of PeriWeb, which adapted IVR applications to Web execution. Periweb won product innovation awards in 1997 and 1999. Prior to joining Periphonics in 1992 (which was acquired by Nortel Networks in 1999) Dan was a Vice President and Director of Technical Research and Development for Citicorp.

Dan will be instrumental in his new role at Invores Systems as it brings to market EXpress2.0, a new software platform for interactive voice applications that uses VoIP SIP, VoiceXML, speech recognition and speech synthesis.

About Invores Systems: Invores is a privately held Long Island, New York based software development firm focused on Interactive Voice Web speech-enabled customer self-service solutions in commercial, service provider and government organizations. Invores Systems offers a comprehensive suite of licensed software and services, designed to automate customer contact business processes through the telephone while capitalizing on existing web infrastructure investments. With more than 50 years of first hand experience in the customer self-service and large scale transaction processing industries they are experts in root interactive voice technology, advanced speech technologies, customer service, contact centers and database integration.