



Press Release

For Immediate Release

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EXpress2.0™ Selected As Platform for VoiceXML Training

LONG ISLAND, NEW YORK – February 6, 2004 – Invores Systems, Inc. announces that its EXpress2.0™ Interactive Voice Web Software platform has been selected by Product Support Solutions of Dublin, California for its *VoiceXML Fundamentals* training courses. “We are extremely pleased that EXpress2.0™ was chosen as the training platform for this course, because it validates that we hit the mark with our product design and overall solution. EXpress2.0™ doesn’t have any proprietary extensions added to its VoiceXML2.0 implementation, making it ideal for anyone who wants to develop and run VoiceXML2.0 applications on a truly open and standard platform,” says Tom Multer, President of Invores.

He continues, “EXpress2.0™ is a software only solution that runs in a Windows environment without any specialized hardware, making it a perfect fit for these training courses which are given in a classroom as well as on customer premises.”



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Many platforms were considered but none were able to provide all of the unique capabilities of EXpress2.0. The combination of being a truly software only platform requiring no special hardware and that does not require students to learn platform specific functionality were a few of the compelling characteristics. These combined with a unique, pure VOIP/SIP implementation for telephony provided flexibility that was not available in any other platform. Finally, the total cost of ownership (TCO) was the lowest among the platforms evaluated.

About Invores Systems: Invores is a privately held Long Island, New York based software development company focused on Interactive Voice Web speech-enabled customer self-service solutions in commercial, service provider and government organizations. Invores Systems offers a comprehensive suite of licensed software and services, designed to automate customer contact business processes through the telephone while capitalizing on existing web infrastructure investments. With more than 50 years of first hand experience in the customer self-service and large scale transaction processing industries they are experts in root interactive voice technology, advanced speech technologies, customer service, contact centers and database integration.