

At Your Service Professional Services

Talking and listening. What could be more important to understanding a clients needs when it comes to project management?

Meeting deadlines on time and on budget? Absolutely!

That's why at Invores we're **At Your Service** with a full menu of professional services you can select to make your self service applications shine. And you don't have to choose between great service and beating those deadlines.



Exceeding your expectations is our commitment. You will find that we're competitively priced, and you get to focus on your core business competencies. No finding and hiring elusive skills over and over again.

At Your Service includes main courses like project management, user interfaces, dialogue design, application programming, and database integration.

A popular side dish is **PERSONA**, our professional voice prompt recording and digitization service. We always offer very competitive pricing, with great turnaround time.

Talk to us about how our services can make your next project a huge success.

- Project Planning
- Assist and coordinate installation of equipment as required.
- Manage installation and provision of IP and Telecom connectivity
- Needs Analysis: Will work with your marketing and business analysts to create new applications and to enhance existing ones
- Script Development: Implementation utilizing VoiceXML or PeriProducer
- Vocabulary Development for Speech enhanced applications. Will manage any 3rd party arrangements
- CTI Design where applicable
- Optimize Call flow to maximize efficiency of transaction processing
- Will work with Back-end services personnel to optimize performance.
- Create Test plans/Verification/Certification plans
- Provide weekly status updates with increased frequency during critical periods.
- Single point of contact for duration of project.
- Application Development
- Professional Script Recordings
- Change Control and Defect Tracking
- Functional and Load Testing
- Production Monitoring
- Application and System Training for your staff

We're waiting for a chance to jump through hoops for you!